

2008 Summer Schedules



Sponsored by the Virginia Department
of Alcoholic Beverage Control (ABC)

RSVP

May

5/14, Abingdon
Southwest Virginia Higher
Education Center,
One Partnership Circle,
9 a.m.–12 p.m.

5/21, Chesapeake
Chesapeake Regional ABC
Office, 1103 South Military
Hwy., (two sessions)
9 a.m.–12 p.m. & 1 p.m.–4 p.m.

5/21, Hampton
Old Dominion University /
Peninsula Higher Education
Center 600 Butler Farm Rd.,
9 a.m.–12 p.m.

5/21, Lynchburg
Lynchburg Regional ABC
Office, 20353-A Timberlake
Rd., 9 a.m.–12 p.m.

5/21, Richmond
Loveland Distributing Co,
2290 Dabney Rd., (two sessions)
9 a.m.–12 p.m. & 1 p.m.–4 p.m.

5/28, Alexandria
Alexandria Regional ABC
Office (Fairfax County),
6308 Grovedale Dr.,
(two sessions) 9 a.m.–12 p.m.
& 1 p.m.–4 p.m.

MART

June

6/4, Verona
Augusta County Government
Center, Smith West Board
Room, 9 a.m.–3 p.m.

6/4, Lynchburg
Lynchburg Regional ABC
Office, 20353-A Timberlake
Rd., 10 a.m.–4 p.m.

6/11, Roanoke
Roanoke Regional ABC Office,
2943 D Peters Creek Rd.,
9 a.m.–3 p.m.

6/18, Chesapeake
Chesapeake Regional ABC
Office, 1103 South Military
Hwy., 9 a.m.–4 p.m.

6/18, Hampton
Old Dominion University /
Peninsula Higher Education
Center, 600 Butler Farm Rd.,
10 a.m.–4 p.m.

6/25, Richmond
Loveland Distributing Co,
2290 Dabney Rd.,
10 a.m.–4 p.m.

6/25, Alexandria
Alexandria Regional ABC
Office (Fairfax County),
6308 Grovedale Dr.,
10 a.m.–4 p.m.

RSVP

July

7/15, Charlottesville
Va. Dept. of Forestry, Fontaine
Research Park, 900 Natural
Resource Dr., Suite 800, First
floor, 9 a.m.–12 p.m.

7/16, Chesapeake
Chesapeake Regional ABC
Office, 1103 South Military
Hwy., (two sessions)
9 a.m.–12 p.m. & 1 p.m.–4 p.m.

7/16, Colonial Heights
Hilton Garden Inn Richmond
South/Southpark,
800 Southpark Boulevard,
9 a.m.–12 p.m.

7/16, Hampton
Old Dominion University /
Peninsula Higher Education
Center 600 Butler Farm Rd.,
9 a.m.–12 p.m.

7/22, Abingdon
Southwest Virginia Higher
Education Center,
One Partnership Circle,
9 a.m.–12 p.m.

7/29, Lynchburg
Lynchburg Regional ABC Office,
20353-A Timberlake Rd.,
9 a.m.–12 p.m.

7/30, Alexandria
Alexandria Regional ABC
Office (Fairfax County),
6308 Grovedale Dr.,
(two sessions) 9 a.m.–12 p.m. &
1 p.m.–4 p.m.

Two Unique Training Programs about ABC Laws and Regulations

The Virginia Department of Alcoholic Beverage Control (ABC) offers two unique training programs for *sellers and servers* and *managers and owners* of Virginia's ABC licensed establishments. Special agents from the agency's Bureau of Law Enforcement conduct these training programs to help establishments better understand ABC laws, rules and regulations. As a manager educating employees or a seller and server of licensees and establishments, it is imperative to be aware of the ABC laws and regulations.

RSVP and MART both take place at ABC regional offices and other meeting facilities throughout Virginia. Participants are encouraged to get directions when registering on the ABC Web site at www.abc.virginia.gov. It is recommended that RSVP and/or MART participants be at the training at least 15 minutes prior to the scheduled starting time.

RSVP and MART were both developed by the Virginia Department of Alcoholic Beverage Control for Virginia licensees. They are taught for sellers and servers of alcohol and managers and owners of licensed establishments in Virginia.

This brochure provides information about RSVP and MART classes May–July 2008 and additional ABC licensee resources. Please check the ABC Web site at www.abc.virginia.gov for schedule updates and more information about future MART and RSVP classes.

You are strongly encouraged to register online. Please remember to include your e-mail address when registering online in order to receive an automatic e-mail confirmation.

Sellers and Servers Are Key in Preventing Underage Sales

Managers and Owners Are Key in Licensee Education

RSVP

The reputation of a licensed establishment rests on the people who deal directly with customers: the sellers and servers.

Responsible Sellers and Servers: Virginia's Program (RSVP) is a three-hour class designed specifically for Virginia's on- and off-premise licensees. Whether the establishment is a grocery store, convenience store, specialty store, restaurant, hotel or bar, employees play a vital role in promoting responsible sales and consumption of alcoholic beverages. Sellers and servers are on the front lines working with the public and making sure that the laws, rules and regulations are followed and enforced. RSVP teaches employees how to prevent sales to minors and intoxicated customers, how to spot fake identifications, how to document alcohol-related incidents and much more.

MART

The most effective and efficient way to educate employees of licensed establishments is through the managers or owners, according to documented research. Managers set the standards by writing sound policies and hiring good employees to ensure that their establishment complies with laws and regulations.

Managers' Alcohol Responsibility Training (MART), is a six-hour class developed for managers of Virginia's on- and off-premise establishments. ABC offers this training program to help managers become more responsible and to better understand Virginia laws and regulations. MART participants will learn about employing minors, using advertising properly, requirements for operating an on- or off-premise licensed business, checking identification and other management-related issues.

Registration Form

Register online!

You are strongly encouraged to register online if you have access to a computer. You will receive an automatic e-mail that will confirm your spot in the class and you will also receive directions and parking instructions to the training site. Visit the ABC Web site at www.abc.virginia.gov for more information.

Name _____

Business _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

RSVP/MART Training Location _____

RSVP/MART Training Date and Time _____

Please check one: ☐ RSVP ☐ MART

If you do not have access to a computer, you can register with this form and mail it to the Virginia Department of Alcoholic Beverage Control, RSVP/MART, Education Section, PO Box 27491, Richmond, VA 23261-7491.

There is no cost for either program, but you are strongly encouraged to register early to allow organizers time to order participant manuals. If you register and find that you cannot attend the training, consider sending someone in your place. If you must cancel, please notify Virginia ABC by calling (804) 213-4688.

Space Is Limited

Each business should register no more than five people. The scheduled classes will fill up quickly and some businesses may want to send more than five staff members to one class. If you are interested in training a large number of staff, contact your agent or regional ABC office. Additional classes may open based on demand and agent availability. Check the ABC Web site at www.abc.virginia.gov for updates and more information.